TSAWWASSEN FIRST NATION 2026

Member Services Guide

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TSAWWASSEN FIRST NATION

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Introduction

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Welcome to the Member Services Guide. This resource is for Tsawwassen Members to understand the available supports provided by Tsawwassen First Nation.

The programs and supports in this guide have been designed to meet the needs of our community while embodying the values of who we are as the Tsawwassen People. These services - including those provided by the independent Həleləm Collective - span across several important areas, from health care, education, culture, recreation, employment, to housing.

This guide provides a high-level overview of:

- What programs and services are offered by each Tsawwassen Government department,
- Program access and eligibility criteria, including when services are limited to Tsawwassen Lands, and
- Who to contact to apply or ask questions for each program.

All the listed dollar values are in Canadian dollars and there is a contact directory for key contacts at the end of the guide. Over the year, program and policy details included in this guide may change, and Members are encouraged to reach out to the relevant department or our website for the most up to date information.

We look forward to providing these services and programs to you over the coming year.

hay čxʷ q̓ə

ləqʷiyə, Chrystalynn Gurniak

Director of Member Services

Community Services

Community Services is the first point of contact for Tsawwassen Members and their families seeking support, information, or help connecting to programs and resources.

The department's goal is to make it easier for every Member to find the right service, whether within TFN or through an external partner, by providing personalized navigation, advocacy, and guidance. The Community Services Coordinator will connect you with the right people, assist with forms, and guide you through the steps to access supports.

Community Services also provides Member enrolment and Indian Registry Administration and delivers program support that promotes overall wellbeing and community connection. This includes help with Membership applications and documentation, and coordination with other departments.

Community Services Programs Contact:

Brooklyn O'Rourke

Community Services Coordinator

Borourke@tsawwassenfirstnation.com

604-834-5431

PROGRAMS & SERVICES

Member Wills Program

Provides financial support to Members and their families to assist with putting in place wills, powers of attorney, and representation agreements. Recipients can receive one payment under the Wills Program Policy every five years, with multiple will packages available ranging from single person to couples.

Member Enrolment & Indian Registry Administration Support

The Member Records Administrator helps ensure every Member's information is accurate, secure, and up to date to help TFN plan programs, deliver services, and maintain strong connections with all Members. This role supports Members and their families in managing important documentation related to identity, status, and TFN Membership.

Supports include:

- Indian Status applications and TFN Membership enrollment
- Updates to Member information including name, address, and contact details
- Maintenance of TFN's Membership database and record systems
- Guidance on privacy, identification, and government documentation
- Coordination with Indigenous Services Canada for status verification and registration

Member information is handled in accordance with the Freedom of Information and Protection of Privacy Act.

Contact:

Maryanne Adams
Members Records Administrator
madams@tsawwassenfirstnation.com
604-948-5236

Brooklyn O'Rourke
Community Services Coordinator
Borourke@tsawwassenfirstnation.com
604-834-5431

Health Services

Health Services supports Members and their families to access the care and tools for their health and well-being. Health programs are available to all Tsawwassen Members and their families living on or off Tsawwassen Lands within the Lower Mainland, unless otherwise indicated. For Members living elsewhere, Health Services will help connect you with similar supports in your local area. Members are encouraged to reach out to Health Services regarding non-emergency urgent or exceptional circumstances.

Health Services Programs Contact:

Gurleen Thind
Health Services Administrative Coordinator
gthind@tsawwassenfirstnation.com
healthservices@tsawwassenfirstnation.com
604-948-5239

For imminent health emergencies, call 9-1-1
Health Services does not provide emergency mental health support. Members experiencing a crisis should contact emergency services, such as their regional crisis line, or 9-1-1, or visit their local emergency room to connect with appropriate mental health services.

PROGRAMS & SERVICES

Primary Care

TFN offers culturally safe primary care through a family doctor who operates their practice on Tsawwassen Lands, in addition to an office in Ladner. Dr. Jetzer provides:

- Medical care for acute and chronic conditions, and
- Referrals to specialists and prescriptions, as needed.

Clinic hours on Tsawwassen Lands: Mondays 1:00 p.m. – 3:00 p.m. and Thursdays, 9:00 a.m. – 12:00 p.m.

Health Services maintains a care list to support fair access and prevent overbooking. Members can contact Health Services to be added to the care list or to confirm appointment availability. Members may also access care through Dr. Jetzer's Ladner office when appointments are available.

Traditional Healers

TFN provides funding to Members interested in hiring a traditional healer for services such as brushing off, healing circles, and other traditional practices. Traditional healers are typically Coast Salish and can facilitate culturally appropriate healing practices.

Continuing Care

Continuing care supports Members on-Lands who wish to remain independent at home while receiving the medical and personal assistance they need. Services are flexible and designed to help Members live safely and comfortably in the community. Care is delivered by a coordinated team that includes Registered Nurses, Licensed Practical Nurses, and Health Care Assistants. All services are provided in a confidential and respectful manner. Services and community supports may include:

- Medication management and wound care;
- Mobility and personal care assistance;
- Medical transportation and health education;
- In-home check-ins and wellness monitoring; and
- Elder breakfast support (based on assessed need).

Mental Health Services

Mental health services are provided under two streams:

Internal - Members living in BC may self-refer or submit a referral from their primary care provider for connection with a mental health practitioner. Services are provided by TFN-employed practitioners, TFN-contracted practitioners or through partnership agreements with external providers.

External – Members located anywhere can ask Health Services to fund mental health services with their selected provider. If the provider is eligible, Health Services sends a Financial Letter of Agreement outlining the funding terms.

Adult Respite Support Funding

This program provides reimbursement to help families access short-term adult respite care from qualified providers, allowing caregivers a needed break while ensuring their loved one continues to receive quality care and support. Program details include:

- Reimbursement of up to 528 hours (22 days) or $25.00 per hour (to a max of $13,200) of respite care per fiscal year;
- Care can take place at home or in an approved location;
- Members may choose their own qualified care provider and submit receipts for reimbursement; and
- Respite care may be provided by licensed professionals or through public programs such as Fraser Health, Community Living BC, or Children and Youth with Support Needs.

Para-Medical Program for Children & Youth

This program provides financial support for specialized health services that support physical development, communication, and mobility needs for Members and non-Members aged 21 and under living in a TFN household. Services may include:

- Occupational Therapy (OT) – Helps people participate more independently in daily activities.
  Example: An OT may help a Youth find ways to dress, bathe, cook or attend school safely.
- Physiotherapy – Helps improve movement, strength, balance, and physical function following an injury, illness, or surgery.
  Example: A physiotherapist may provide exercises and treatment for recovery after a wrist surgery.
- Speech and Language Services – Helps with speech, language, communication, and swallowing difficulties.
  Example: A speech-language pathologist may help a child with speech delays.

- Audiology – Assesses and manages hearing and balance concerns.
  Example: An audiologist may perform a hearing test, recommend hearing aids, or assess dizziness related to inner ear problems.
- Podiatry – Provides assessment and treatment for conditions affecting the feet, ankles, and lower legs.
  Example: A podiatrist may treat foot pain, diabetic foot complications, ingrown toenails, or walking-related issues.

Auxiliary Medical Support Program

This program provides financial assistance for medical services or equipment not covered by extended health benefits. Members must demonstrate medical need and financial limitation. All requests are reviewed confidentially. Supports may include:

- Medical equipment and supplies,
- Uninsured health services, and
- Transportation support to visit terminally ill family members.

Health Promotion, Workshops and Initiatives

This program supports prevention, education, and lifelong wellness by helping Members stay healthy, informed, and connected through accessible programs and services. Health Promotion staff offer Members information, encouragement, and connection to the right supports when needed. Supports include:

- Health and wellness workshops,
- Lunch-and-learns and sharing circles,
- One-on-one help with healthcare navigation and forms, and
- On-Lands screenings for diabetes, cancer, vision, hearing, and more.

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Family Services

Family Services provides holistic and cultural supports to Tsawwassen families. Services range from prevention services, community-based respite, and social assistance. All programs are available to Members and their families residing on and off Tsawwassen Lands in the Lower Mainland. For Members and their families living outside of the Lower Mainland area, the Family Services Department will do their best to connect you with similar programs in your service area. Members are encouraged to reach out to Family Services in non-emergency urgent or crisis circumstances.

Contact:

Terri Brunelle

Manager of Family Services

tbrunelle@tsawwassenfirstnation.com

604-690-4791

For After-Hours Health or Family Related Emergencies, Please Call:

After-Hours Emergency Phone from 5:00 PM – 8:30 AM

604-834-5431

For imminent family safety emergencies, call 9-1-1

PROGRAMS & SERVICES

Women and Children's Respite Home

The Women and Children's Respite Home provides a safe, welcoming, and culturally grounded environment for children and youth when Tsawwassen families require temporary support. Designed to strengthen family wellbeing and maintain family unity, the home offers short-term care, supervision, and age-appropriate activities while helping children remain connected to their family, community, and culture. The program helps reduce stress on caregivers, supports family stability, and connects children and families to additional resources such as parenting support, wellness services, cultural programming, and family reunification initiatives when needed. The overall goal is to ensure children are safe, supported, and thriving while empowering families to overcome challenges and build on their strengths.

Emergency Assistance Fund

A fund available for urgent or emergency circumstances, such as transportation, professional emergency and trades services, family reunification under distressing circumstances, or needs not covered through other programs or resources. As each case is unique, Family Services staff assesses each request thoroughly and will do their best to connect Members with this program or provide other program pathways.

Community Pantry

The Community Pantry supports Members and their families by providing food for everyday needs, supplemented with seasonal produce grown locally at cə̓lisələm (TFN Community Farm). The program runs year-round and as available on a weekly basis to Members requesting food support. The program helps Members needing support offset rising food costs, ensuring access to quality nutrition and good health.

Social Assistance Program

Members and Indigenous persons with Indian Status who are ordinarily resident on Tsawwassen Lands may be eligible for income assistance if they demonstrate financial need and undergo an eligibility assessment.

Child and Family Wellbeing

This program is led by the Child and Family Wellbeing Workers who work with families as an advocate and provide access to resources such as counselling referrals, supporting visitations, connection to culture and ceremonies, treatment services, food bank and community kitchen access, safety planning and advocacy, transportation needs, and program navigation support.

Outreach Program

Outreach Workers play a vital role in supporting individuals, including Youth and families, both on and off Tsawwassen Lands in the Lower Mainland with short-term interventions to help stabilize and connect them with the appropriate referrals and services. Outreach workers help Members navigate and access supports to develop and uplift their emotional, mental and physical wellbeing, and work to engage with them in accessing services, such as building life skills and goal setting, identifying education and employment opportunities, and connection and referrals to other programs.

Community Wellness Prevention Team

The Prevention Team offers non-judgmental and confidential support for Members impacted by substance use. Services may include:

- Harm reduction supplies and education,
- Naloxone training and overdose prevention,
- Support accessing public or private treatment,
- Assistance with Opioid Agonist Therapy (OAT),
- In-community post treatment support with the Postvention Team (one-to-one check ins, support groups and connection to local recovery community),
- Wellbriety as community-based recovery support group, and
- Family support and referrals.

Community Wellness Postvention Team

The Postvention Team supports the Men's Support Home, which provides a safe and supportive environment and programming for male-identifying Members and Member spouses transitioning from treatment, crisis, or unstable housing into stable and independent living, providing short- or long-term placements. The Support Home aims to be a space that promotes stability, accountability, and healing while supporting life rebuilding and community reconnection. Other services offered by the Postvention Team may include:

- on-site support staff and aftercare planning management,
- one-to-one support internally and externally, for both male and female identifying individuals,
- access to cultural and wellness programming,
- life skills development and employment readiness, and
- connection to community resources and supportive housing.

Recreation & Events

Recreation and Events provides recreation opportunities to Members of all ages to support holistic community mental, physical, and spiritual wellness. All programs are available to Members residing on and off Tsawwassen Lands, within the Lower Mainland. Members and their families who live away from Tsawwassen Lands are welcome to attend programming if they are visiting Tsawwassen Lands.

Contact:

Seamus Munns

Manager of Events, Recreation, Language & Culture

recreation@tsawwassenfirstnation.com

604-943-2113

PROGRAMS & SERVICES

Recreation Programs

Recreation Reimbursement Program

Tsawwassen families wanting to use Delta facilities may request a 10-punch pass. Tsawwassen families unable to use Delta facilities may be reimbursed for drop-in passes and monthly eligible recreation passes (i.e. swimming and skating) at their local recreation facilities.

For Members aged 16 and older, reimbursement for passes to private facilities, such as gyms and yoga studios, sports and fitness equipment, team league fees, and single fitness-related events are available up to a maximum of $600.00 per fiscal year.

- Application Form: Recreation Reimbursement Program Form

Fitness, Sport, and Outdoor Recreation Programs

A variety of fitness programs are available six days a week (Monday to Saturday) on Tsawwassen Lands for Members aged 13 and older. Program schedules and contact information are published online and in the Community Notice. Programs include bootcamp, Pilates, yoga, boxing, and other group fitness classes designed to promote community health and wellness. Organized sport programs are offered throughout the year and include activities such as golf, softball, and snowboarding, providing opportunities for skill development, teamwork, and recreation.

Outdoor programs include our water sports offerings, such as Canoe Club which will be participating in the 2026 Tribal Journey, free diving, kayak outings, group camping, and foraging.

Buildings & Facilities

Building Rentals on Tsawwassen Lands

Members can contact Recreation and Events if they are looking to host events at buildings on Tsawwassen Lands, such as the Recreation Centre, or Longhouse for specific or ceremonial purposes, including funerals, including for equipment and set-up support. Members holding funerals on Tsawwassen Lands can request help with IT support, table and chair rentals, set-up, and takedown.

Elders

Elders Programming

Elder programming is offered six days per week for Member Elders ages 55+. Guests are welcome to accompany Elders during certain programming and activities. Elders Centre programming includes:

- Social and cultural activities, including group outings, crafting, and visits to other communities,
- Educational workshops for topics including meal planning, cooking classes, and fraud prevention, and
- Health and Fitness programs, including fitness classes, a walking club, yoga, Pilates, and bootcamp.

Please consult the Community Notice events calendar for a list of program dates and times.

Elders Meals

Two in-person breakfasts are provided on Mondays at 9:15 a.m. after walking club and on Wednesdays at 8:00 a.m. Lunch is provided on Tuesdays and Thursdays at Noon at the Respected Elders' Centre. Most evening programming events, except for fitness classes, include dinner or snacks and appetizers.

Elders Drop-in Activities

The Respected Elders' Centre offers various drop-in activities such as board games, a pool table, puzzles, reading, scrapbooking, gym workouts, or visiting and socializing. The Elders Centre is Open Monday through Thursday 8:00 a.m. to 7:30 p.m. and Friday 8:00 a.m. to 4:30 p.m.

Respected Elders Centre
1871 Tsawwassen Drive

Member Financial Benefits

Eligibility:

Programs are available for Tsawwassen Members only.

Contact:

Joanne Williams
Comptroller
jwilliams@tsawwassenfirstnation.com

PROGRAMS & SERVICES

Insurance

Member Housing Insurance

Provides financial support to Members to protect and maintain their homes and belongings from damage and loss. Support payments are limited to one per insurance policy. Each fiscal year:

- Homeowners and renters under age 55 are eligible to receive up to $500; and
- Elders are eligible to receive up to $3500.

Benefit Programs

Member Child Benefit Program

Provides financial aid to families to support the quality of life of Member children under the age of 19. Benefits of $2000 per calendar year are paid to a parent or guardian to promote financial security and stability. Payments are issued on a quarterly basis, in the second week of February, May, August, and November.

Tsawwassen Elder Benefit Program

The Tsawwassen Elder Benefit Program includes three separate financial benefits for Elders in recognition of their role in implementing the Treaty and ongoing community contributions. Program enrolment is automatic and requires no application. Program benefits include:

- Age 55 Benefit: A single payment of $20,000 paid within 5 business days of an Elder's 55th birthday;
- Age 60 Benefit: A single payment of $10,000 paid within 5 business days of an Elder's 60th birthday;
- Age 65 Benefit: A monthly $550 payment beginning on an Elder's 65th birthday. Payments are made on the first Wednesday of each month.

Distributions

For all distributions, Members are automatically eligible and no application is required. Distributions for Members under the age of 19 are paid into their Tsawwassen Minor's Trust Fund.

Quarterly Distributions

Members receive four quarterly distributions of $1250 on the first Wednesday following the 2nd day of each month of with $1250 for March, June, September, and $1500 for December.

Legacy Trust Distribution

The Legacy Trust was created in 2017 for the benefit of all present and future Tsawwassen Members. All Members enrolled as of December 31 of the previous year are eligible for an equal share of the annual distribution. The annual distribution is paid out in April on a Wednesday, and the amount is dependent on the Legacy Trust income.

Lease Income Policy Distributions

Tsawwassen's Lease Income Policy was enacted to preserve and grow the income from development of the Lands that Members have been connected to since time immemorial. TFN distributes 10% of lease income received from Tsawwassen Commercial and Industrial Lands to Members before transferring the balance to the Legacy Trust. The timing and amount of Lease Income Policy Distributions is dependent on the completion of lease agreements for Tsawwassen Commercial and Industrial Lands.

Tsawwassen Child Benefit

$500 per quarter and the payment date is the second week of February, May, August, and November. Eligibility criteria are defined in the Tsawwassen Child Benefit Program Policy.

Education

The Education department provides education opportunities for Tsawwassen families from daycare to post-secondary. Youth Centre programs are generally available for those aged 5-25, hosted on Tsawwassen Lands and are available to Member children and non-Member children of Tsawwassen Families residing on and off-Lands in the Lower Mainland. Tsawwassen Families who live off Tsawwassen Lands are welcome to attend programming if they are visiting Tsawwassen Lands.

Contact:

Applications or questions regarding infant and toddler/education grants and support can be sent to:

Pam Rowat

Education Program Assistant

prowat@tsawassenfirstnation.com

604-948-5304

Applications or questions regarding q̓əʔis məstiməxʷəwtxʷ (Youth Centre) programs can be sent to:

Jen Connors

Member Services Program Development Coordinator

jconnors@tsawwassenfirstnation.com

604-948-5227

PROGRAMS & SERVICES

Infants & Children Under 5 Years

TFN Daycare – Smuyuq'wa' Lelum ECD Centre

Fully licensed state of the art, childcare facility, where children can learn new concepts and practice hən̓q̓əmin̓əm language and culture daily through art, drumming, and singing. Emphasis is placed on socialization skills, cooperation, and sharing. The daycare ensures children's needs are met, including those who require extra support. Available to Tsawwassen Member children (priority), TFN staff children, and when space permits, Leaseholder children, aged 6 months – Kindergarten.

Infant and Toddler Grants

Financial support of $300 per fiscal year is offered to Member children ages 0-4 for programs related to education or sports and are provided by an accredited, charted, licensed or certified authority. Eligible activities include:

- Swimming lessons;
- Music classes;
- Outdoor learning programs; and
- Parent and child activity classes.
- Application Form: Infant and Toddler Grant Application

q̓əʔis məstiməxʷəwtxʷ - Tsawwassen First Nation Youth Centre

After-school Care Program

The licensed Afterschool Program cares for children in a safe and positive environment through arts, sports, recreation, and cultural activities. The program provides opportunities to build healthy emotional skills and a chance to develop friendships and build secure relationships with trusted adults. Drop-ins are not permitted and children must be registered due to licensing requirements and limited space. Available for Member children (priority) and TFN staff children ages 5 to 12.

Spring/Summer Camp

Fosters personal growth for Member children by offering safe and fun education and recreation programs, outdoor experiences, and group activities during spring and summer months. Drop-ins are not permitted and children must be registered due to licensing requirements and limited space. Available for children ages 5 to 12.

Teen Room

A safe, secure environment where teens can hang out with their friends while enjoying recreation activities such as pool, ping pong, video games, and board games. Available to Youth ages 13 to 25.

Summer Student Work Program/Youth Employment and Skills

Provides Youth with an introduction to the working world and a way to gain work experience while developing interview skills and learning how to write resumes and cover letters. Available to youth ages 13 to 25 who have completed the Spring job fair assessment, and additional documents indicated in the Summer Student Program Outline and Application Form.

Land-Based Adventure Therapy Healing

Focuses on mental health, wellness, and harm reduction as Youth connect to one another in small-group settings using land-based healing. Includes activities such as hiking, nature exploration, horseback riding, and sailing. Available to youth ages 13 to 25.

Classes

A variety of classes for all age groups are available to help build connections to culture and learn new skills. Please consult the Youth Centre events calendar for a list of activity dates and times.

Music

Our vibrant music program offers the chance to explore creativity through singing, drums, guitar, and piano. From beginners to those building on existing skills, students receive hands-on instruction in a fun and supportive environment. On jam nights, kids come together to share what they've learned, collaborate, and experience the joy of making music as a group!

Education Grants and Supports

Education grant programs are available to all children of Tsawwassen families and are available for distribution at the start of each fiscal year.

K – 12 Programs

Offers up to $200 each school year for school supplies, up to $300 per school year for mandatory Grade 6 - 12 school supplies and field trip expenses, and up to $1000 every four years for technological equipment.

- Application Form: Kindergarten – Grade 12 Application

Homework Club: Available for children grade 6 to 12

Bus Service: Available for children Kindergarten to grade 12.

Child and Youth Extracurricular Grants - Financial support of up to $500 per fiscal year for Member children to access extracurricular activities to support their development such as tutoring services, lessons, or sporting activities through a recognized authority. (i.e. Canadian Hockey Association, Red Cross, Sylvan Learning Centre).

Educational Assessments Program - Educational assessments for students who require additional assistance are appropriately assessed and recommended to an education program that fits their development needs. Support is provided for the full cost of an educational assessment.

Student Allowances Program – Member students in grades 7-12 are eligible for a monthly allowance between $40 and $60 during the school year to promote school attendance and participation.

Graduation Expense Program - Member students in grade 12 are eligible to receive up to a maximum of $750 to cover costs for graduation events such as dinners, outfits, or galas organized by parents or schools.

Tsawwassen First Nation Satellite School

The Satellite School offers a non-traditional high school program to help students excel academically, emotionally, and socially. The school follows the Delta School District academic curriculum, integrating hands-on learning, in and outside of the classroom. Includes extracurricular subjects such as art, music, physical education, language, and culture.

Post-Secondary Education

Funding up to a maximum of $55,000 per year for Members who would like to continue with their education in universities, colleges, private institutions, and Adult Basic Education. Travel support and living allowances are available for eligible applicants.

- Application Form: Post-Secondary Education Application

Graduation Awards

Members graduating from high school and post-secondary programs are eligible for one-time monetary awards upon TFN's receipt of their transcripts. The graduation awards range from the following amounts:

- Evergreen Certificates /Adult Dogwood/Dogwood Diploma ($500);
- Certificate from one-year post-secondary program ($500);
- Diploma/Associate Degree/Trade Qualification ($1000);
- Professional Designation or Red Seal Trade Endorsement ($1,50);
- Undergraduate Degree ($2,000);
- Master's Degree ($3,500); and
- Honorary or Doctorate ($5,000).

Employment & Skills Training

For Members wanting to develop skills and receive education and training support to advance in their career areas of choice. The Employment and Skills Development Coordinator helps clients obtain certification in courses such as First Aid, college courses, and driving lessons to support their career development.

Contact:

Applications or questions regarding employment or skills development supports can be sent to:

David Desormeaux

Manager of Human Resources

ddesormeaux@tsawwassenfirstnation.com

Amanat Sandhu

Employment and Skills Development Coordinator

asandhu@tsawwassenfirstnation.com

PROGRAMS & SERVICES

Employment and Training Program

Members in Canada may receive up to $55,000 each year for the following employment and training programs. Funding is only provided for expenses not already covered through programming provided by other governments, entities, or TFN.

Employment and Training Program - Annual funding assistance for training and upgrading expenses, such as tuition, books and a living allowance or top-up. Living allowances are paid on the last Wednesday of the previous month and are adjusted annually based on the cost of living.

Targeted Wage Subsidy Program - Full-time wage support for up to three months for employment opportunities with external employers, and internships and mentorships, including with the Tsawwassen Government.

Mentorship and Work Experience Program - A program to connect Member Clients with Tsawwassen Government mentorship placements for skills development and career planning.

Summer Student Employment Program - Opportunities for Tsawwassen Youth up to 25 years old, to gain work experience related to their academic and previous work experience. Programming runs from July to August for high-school students and May to August for post-secondary students.

- Application Form: Employment and Training Application

Indigenous Skills and Employment Training

Indigenous non-Members with Indian Status living on or near Tsawwassen Lands may be eligible to receive employment and skills training services. Please contact the Employment and Skills Development Coordinator for more information on available services.

Non-Accredited Training Program

Up to $250 per fiscal year for non-accredited training programs or courses that offer personal, cultural, or professional development. Programs eligible for this program must be offered in Canada. Applications must be submitted two weeks prior to the start of programming.

- Application Form: Non-Accredited Training Application

Language & Culture

All programs are available to Members and their families residing on and off Tsawwassen Lands. Tsawwassen Families who live are welcome to attend programming if they are visiting Tsawwassen Lands. Grant programs are available for all Members regardless of location.

Contact:

Andrea Jacobs

Supervisor of Language & Culture

ajacobs@tsawwassenfirstnation.com

604-690-9936

PROGRAMS & SERVICES

Language

Language Lessons

Virtual hən̓q̓əmin̓əm̓ language classes are held for all fluency levels through the xʷəlməxʷqən Cultural Society (XWCS). Members will learn hən̓q̓əmin̓əm̓, including how to introduce themselves and learn basic speech and commands, with the goal of language revitalization in the community. Check the events calendar for upcoming language classes on Tsawwassen Lands held by the Language and Culture Team.

Culture

Cultural Programs

Cultural programs dedicated to preserving Tsawwassen language, art, song, and community are offered throughout the year on Tsawwassen Lands. While programs may vary, they are all offered with the intent of honouring our ancestors and connecting Members to traditional ways of expression. Possible programs include drumming, singing, cedar weaving, and beading. Please consult the Community Notice events calendar for a list of program dates and times.

Cultural Grants Program

Provides funding for Members for cultural events up to:

- $1,500.00 for: initiation/entrance into longhouse, naming ceremonies, and coming of age ceremonies.
- $3,000.00 for bringing out a mask.
- Up to $4,000 for Memorial grants for the first picture and $1,000.00 per additional picture.

Funeral Support

Member Funeral Benefits

Financial and moral support is offered to all Tsawwassen Member families who experience the loss of a family member.

Passing of a Member: Financial assistance up to a maximum of $12,000 to assist with necessary funeral costs.

Passing of a non-Member spouse or former spouse: Financial assistance up to a maximum of $4,000 to assist the family with necessary funeral costs.

Travel assistance: Travel support of up to a maximum of $1,500 may be provided to Members to visit a terminally ill immediate family member or to attend the funeral of an immediate family member.

Grief support: Counselling is available on Tsawwassen Lands for any Member at no cost. In addition to grief counselling, the Health Services Department will provide the family with moral support and any assistance they may require for the funeral arrangements.

Funeral Staffing

Members can request help from TFN staff with the coordination, preparation, set-up, and tear down of funeral services on Tsawwassen Lands done on employee paid time.

Lands & Municipal Infrastructure

Lands is responsible for housing, community planning and development planning services. Municipal Infrastructure is responsible for engineering services, including public works. Select programs and grants are available to Members and their families residing on and off Tsawwassen Lands. Some programs contain specific eligibility requirements or exist for Members residing or intending to reside on Tsawwassen Lands. Programs contingent upon external grant funding are case-by-case. Refer to the Member Home Building and Renovation Package booklet for more information.

General contact:

Jacinta Deol

Planning Administrative Technician

jdeol@tsawwassenfirstnation.com

Lands Administration

604-948-0694

landsreception@tsawwassenfirstnation.com

PROGRAMS & SERVICES

Questions about housing supports, programs, and eligibility can be sent to housing@tsawwassenfirstnation.com.

Housing Supports

Emergency Housing Assistance

A maximum of $10,000 for Member households who need to resettle or find alternative accommodation due to an emergency. Emergency situations include property damage (not deliberately caused by the applicant) making the home uninhabitable, or flooding, fire, and unsafe living conditions requiring evacuation. This grant applies to both on- and off-Lands Members.

- Application Form: Emergency Housing Assistance Application Form

Elder Supports & Aging at Home

Elder Home Repairs

This program provides up to $8,000 every two years for minor household repairs to Elders' principal residences in the TFN Community Area to support Elders wellbeing and healthy aging in place.

- Application Form: Aging at Home: Elder Home Repairs

Grounds Maintenance

Available for Elders aged 55+ living on Tsawwassen Lands.

Lawn Maintenance: Municipal Infrastructure manages a list of Elder properties that receive lawn maintenance services, including the frequency set by the Elder. Contracted lawn maintenance and other minor landscaping for Elder properties on-Lands are eligible for reimbursement up to $2,500 per calendar year. Elders are advised to contact the Lands Department before engaging a third party to provide grounds maintenance.

Snow Removal: Snow removal is currently contracted through Municipal Infrastructure.

New Home Building & Construction

Housing Loan Guarantee Program

The Tsawwassen Government has a partnership with Vancity Credit Union ("Vancity") and the Bank of Montreal ("BMO") to guarantee a portion of a Member's loan for new lot purchases, turnkey home purchases, new home construction, or renovations in the TFN Community Area. Members must qualify with either institution. Please contact the Lands Department for more information.

Home Building Assistance

At no cost, the Lands Department supports Members looking to build a home in the TFN Community Area, including access to a Project Manager.

Falcon Way Lots Program

Any eligible Member with a pre-approved mortgage of at least $220,000 with a financial institution offering a Housing Loan Guarantee Program may be assigned a vacant serviced Falcon Way lot provided at no cost. Other eligibility requirements may apply, please contact the Housing Planner to discuss.

- Application Form: Application for a Residential Lot in Falcon Way

Pre-Construction Costs Program

Members may be eligible to receive a one-time payment of up to $25,000 (for Tsawwassen Lands) or $20,000 (for Falcon Way) for pre-construction costs of single-family dwellings or duplexes for their own personal or family residence. Project management fees, site access (i.e. clearing vegetation) for investigations, and initial payment deposits required by project managers are eligible for payment.

- Application Form: Application for Payment of Pre-Construction Costs

New Home Construction Grant

Members are eligible to apply for a one-time construction grant to a maximum of $71,000 per property.

- Application Form: Application for Payment of Servicing and Costs for New Home Construction

Servicing & Renovation Support

Servicing for New Home Construction

Member-owned lots along Tsawwassen Drive and the Falcon Way Subdivision are eligible for payments covering extensions of lines for water, sewer, electrical, and communications.

Modification and installation of drainage infrastructure, asphalt aprons, drainage systems, and survey and project design plans are also eligible for payment. Multi-unit family housing, townhouses, or units inconsistent with the TFN Community Area Plan are ineligible. Payments for servicing costs are dependent on TFN budgetary considerations.

- Application Form: Application for Payment of Servicing and Costs for New Home Construction

Servicing and Renovation for Developed Lots

Servicing: Member-owned lots along Tsawwassen Drive and the Falcon Way Subdivision are eligible for payment or reimbursement of extension of lines pertaining to water, sewage, electrical, and communications. Installation of drainage structures, asphalt aprons, remedying substandard grading, and project design plans are also eligible for payment. Pre-Serviced Falcon Way Lots are ineligible. Payments for servicing and renovation are dependent on TFN budgetary considerations.

- Application Form: Application for Payment of Servicing Costs for Developed Lots

Renovations: Members may be eligible to receive payments or reimbursements for renovation costs to a maximum of $71,000.00 every 10 years

Off-Lands Home Renovation Grant

Members may be eligible to receive reimbursements for renovation costs to a maximum of $40,000, including building inspections and permitting fees. Provides limited number of funding to Members living off Tsawwassen Lands, within Canada.

- Application Form: Application for Off-Lands Renovations

Secondary Suite Program

Members may be eligible to receive reimbursements to a maximum of $50,000 to offset some of the costs of building a Secondary Suite on Member lots, located within TFN Community Area Lands. Provides limited number of funding opportunities for Members.

- Application Form: TFN Secondary Suite Grant Applications

Hələləm Collective Rental Housing

The Hələləm Collective is an arm-length housing authority that supports Members through safe, stable, and culturally grounded rental housing. A dedicated professional team provides housing services, long-term planning, and tenant support for Members living in TFN rental housing and to Members experiencing housing insecurity and risk of homelessness.

Contact:

For questions about eligibility or to submit applications please contact:

Hələləm Collective

Sahra Shaan

Housing Programs and Member Engagement Coordinator

info@hulelum.ca

PROGRAMS & SERVICES

Lelum Rental Housing Program

Provides support for families and Members over the age of 19 for placement on a housing list of TFN-owned affordable rental stock. The Həleləm Collective will support managing rent payments, and support with moving into a home when one becomes available.

- Application Form: Lelum Rental Housing Application Form

Le'lum Community Support and Housing Stability Policy

The program assists members with housing instability by assisting with rent, utility supports, damage deposits, or other essential housing related costs. Program services are available to those experiencing core housing need with emergency, prevention, and transitional support services. Eligible supports are on a case-by-case basis with the aim toward housing stability.

Emergency Support

- Urgent assistance for those facing eviction or violent living situations
- Reintegration support back to community from public institutional centers, hospitals
- Connection to food and community supports

Prevention Support

- Short-term utility assistance
- Basic household
- Assistance with arrears

Transitional Support

- Moving costs
- Housing set-up
- Time-limited rent assistance
- Connection to income education services.

Economic Development

Economic Development seeks to support all Members who own a business or intend to start a business with at least 51% of the company owned by a Member. Some programs are only delivered on Tsawwassen Lands. Loans and grants are available for all Members.

Contact:

Jodaye Garner

Community Business Development Coordinator

jgarner@tsawwassenfirstnation.com

604-790-9291

PROGRAMS AND SERVICES

Member Business Development Advising

Tsawwassen entrepreneurs are leaders in building a strong community and economy for our people that is rooted in our culture, language, and tradition. This program offers Members personalized support in starting or growing their businesses. The Economic Development Department can assist by:

- Providing resources for you to create a business plan to “tell your story”;
- Assist with shaping a business plan, budget and creating cashflow projections;
- Be available to provide guidance and act as a sounding board for various aspects of your business;
- Work with you to help obtain funding for your business through loans or grants; and
- Provide you with various resources for your business, which may include access to workshops, networking, procurement and mentoring.

TFN does not provide services such as legal advice, marketing, or accounting. Services are offered equitably and on a first-come, first-served basis. Clients are responsible for their business’ success and must take the lead in all planning and execution.

Member Business Development Funding

A TFN Member Business Development Fund Policy is in development and expected to be approved during the 2026/27 fiscal year. The Policy may change program details. The Policy is grounded in experience working with TFN entrepreneurs, input from the Business Development Committee, and consultation with financial institutions.

Small Business Development Grant

Provides funds to a business wishing to start off or expand, with no repayment required. Up to $10,000 to cover costs often associated with starting a business.

Equity Match Grants

The objective of this grant is to fund growing businesses that have shown profitability but need additional capital investment to expand further. TFN contributes up to 20% of the total project cost, when the business contributes its own capital to the project.

This fund allows Member businesses to secure funding that might have otherwise been out of reach without TFN support.

Business Loan Support Grant

A conditional grant of up to $100,000 upon confirmation of a loan from a commercial lender. The grant covers 50% of the total loan, subject to the businesses' annual gross sales. Upon approval, the grant is distributed in two installments over two years.

Funding Conditions

Members may apply for all sources of funding for which they are eligible. All amounts have a lifetime maximum and are tied to the Member.

TFN Business Directory

TFN maintains a list of all current TFN businesses so that TFN staff making purchases under the Procurement Policy can readily access Member businesses. The list is also provided to project proponents and businesses seeking to hire TFN businesses within Tsawwassen Territory.

Business Navigator Email

The Business Navigator is a weekly e-newsletter published by Economic Development where you will find updates about Member-owned businesses, procurement opportunities, current job postings open to Members, and information about business-related events happening in our community. Please email us if you would like to join the mailing list or would like to share any business opportunities.

Natural Resources

Natural Resources supports Members to maximize opportunities to exercise their Treaty rights through sustainable harvesting. All Members are eligible for programs. Members living in areas where it is not possible to regularly participate in programs or licensing are welcome to apply for licensing or participate in programs if they are visiting Tsawwassen Lands. Select programs are available for Member spouses.

Contact:

Krystal Lockert

Manager of Environmental Stewardship and Manager of Sustainability & Conservation and Harvesting

klockert@tsawwassenfirstnation.com

604-838-9794

PROGRAMS AND SERVICES

Food, Social and Ceremonial Distribution Programs

**Distribution is subject to availability and conservation concerns. For more information or to arrange for delivery and distribution allocation, Members are strongly recommended to contact the Natural Resources Department.*

Food Fish Program

Provides fish for community programs, community distribution, and Tsawwassen events. All fisher persons are required to participate in fishing for the Food Fish Program. Members may apply for a distribution of fish under the program in the following seasons:

- *Sockeye Season*: up to 15 pieces for individual adult Members and up to 5 pieces per child. Sockeye distribution is determined by resource availability and completed Member distribution.
- *Chinook Season:* up to 5 pieces for individual adult Members and up to 3 pieces per child, up to a maximum of 100 pieces of Chinook for the Elders Program, up to 100 pieces of Chinook for the Longhouse, and as required for TFN Administration.

Distribution requests must be provided by the last business day prior to July 15th.

Crab Distribution Program

All Members are eligible, excluding Members who own crab trap tags ("Crabbers"). Crabbers participating in a crabbing season are required to harvest crabs for the Program and are eligible for compensation for their work. Members may apply for a distribution up to a maximum of:

- 15 pieces for individual adult Members,
- 5 pieces per child, up to a maximum of 100 pieces for the Elders Program,
- up to 100 pieces for the Longhouse,
- as requested by Members for ceremonial purposes, and
- as required for TFN Administration.

Distribution requests must be provided by the first business day after February 15th.

- Application Form: FSC Crab Request Form
- Application Form: Ceremonial Crab Request Form

Licences

Fishing Licences

Available to Members and their spouses to harvest fish, crab, and designated aquatic plants from the Tsawwassen Fishing Area, as set out in the Tsawwassen First Nation Final Agreement. Licences for fishing, deckhands, and crab trapping are awarded based on the conservation and protection needs of fish and aquatic plants.

- Application Form: Fishing Licence Application Form
- Application Form: Spousal Fishing Licence Application Form
- Application Form: Deckhand Fishing Licence Application Form
- Application Form: Crab Trap Tag Application Form

Wildlife and Migratory Bird Licences

Available to Tsawwassen Members to hunt for wildlife and migratory birds from the respective Tsawwassen Wildlife and Migratory Birds Harvest Areas, as set out in the Tsawwassen First Nation Final Agreement.

- Application Form: Hunting Licence Application Form

Members' Services Guide Department Directory

DEPARTMENT	CONTACT	CONTACT INFORMATION	CONTACT FOR QUESTIONS ABOUT:
Community Services	**Brooklyn O'Rourke** Community Services Coordinator	Borourke@ tsawwassenfirstnation.com 604-834-5431	• TFN and external organization program and service and application navigation; • Membership and enrolment.
Health Services	**Gurleen Thind** Health Services Administrative Coordinator; Health Administration	gthind@ tsawwassenfirstnation.com healthservices@ tsawwassenfirstnation.com 604-948-5239	• Primary and continuing care programs and services; • Mental health services; and • Traditional healing.
Family Services	**Terri Brunelle** Manager of Family Services	tbrunelle@ tsawwassenfirstnation.com 604-690-4791	• Respite housing; • Emergency supports; • Income assistance; • Family outreach; and • Prevention and postvention teams.
Recreation & Events	**Seamus Munns** Manager of Events, Recreation, Language & Culture	recreation@ tsawwassenfirstnation.com 604-943-2113	• Recreation programs; • TFN sporting events; • renting buildings on TFN Lands; and • Elder's programming.

DEPARTMENT	CONTACT	CONTACT INFORMATION	CONTACT FOR QUESTIONS ABOUT:
Member Financial Benefits	**Joanne Williams** Comptroller	jwilliams@ tsawwassenfirstnation.com	• Housing insurance; • Child and Elder benefit programs; and • Quarterly and trust distributions.
Education	**Pamela Rowat** Education Program Assistant	prowat@ tsawwassenfirstnation.com 604-861-9404	• Smuyuq'wa' Lelum ECD Centre; • Infant and Toddler grants; • K-12 programming and Education grants; and • Post-Secondary.
Youth Centre	**Jen Connors** Member Services Program Development Coordinator	jconnors@ tsawwassenfirstnation.com 604-948-5227	• Youth Centre programming.
Employment and Skills Development	**Amanat Sandhu** Employment and Skills Development Coordinator	asandhu@ tsawwassenfirstnation.com	• Employment and training program; and • Non-accredited training program.
Language and Culture	**Andrea Jacobs** Supervisor of Language & Culture	ajacobs@ tsawwassenfirstnation.com 604-690-9936	• Hən̓q̓əmin̓əm̓ lessons, • Cultural programs and grants; and • Funeral benefits.

DEPARTMENT	CONTACT	CONTACT INFORMATION	CONTACT FOR QUESTIONS ABOUT:
Lands & Municipal Infrastructure	**Jacinta Deol** Planning Administrative Technician; Lands Administration	jdeol@ tsawwassenfirstnation.com landsreception@ tsawwassenfirstnation.com 604-948-0694	• Emergency housing supports; • Elders programming, including Aging at Home, home repairs and grounds maintenance; • Housing Loan Guarantee Program; and • Home development and renovation grant programs.
Həleləm Collective	Həleləm Collective	info@hulelum.ca 604-816-3127	• Lelum Rental Housing Program; and • Le'lum Community Support and Housing Stability program.
Economic Development	**Jodaye Garner** Community Business Development Coordinator	jgarner@ tsawwassenfirstnation.com 604-790-9291	• Member business development coaching or funding; • Business loans; • TFN business directory or access; and • Business navigator email.
Natural Resources	**Krystal Lockert** Manager of Environmental Stewardship / Sustainability & Natural Resources	klockert@ tsawwassenfirstnation.com 604-838-9794	• Food, social and ceremonial distribution; and • Natural resource gathering licences.

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